

Communication Policy

Tang Traditional Acupuncture & Chinese Medicine LLC

DBA: Tang Acupuncture

Consent to Receive Communications

You may opt in to receive SMS communications through our website forms or patient intake process, where you provide explicit consent.

By providing your phone number or contact information, you consent to receive communications from us, which may include:

- Appointment confirmations and reminders
- Follow-up messages related to your care
- Administrative notifications (e.g., scheduling updates)

Consent to receive communications is not a condition of receiving treatment.

SMS Messaging

If you opt in to receive SMS messages:

- Message frequency may vary based on your appointments and interactions.
 - Message and data rates may apply depending on your mobile carrier.
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Opt-Out Instructions

You may opt out of SMS communications at any time by replying:

STOP

After opting out, you will no longer receive SMS messages except as required for transactional or legally necessary communications.

Help Instructions

For assistance, reply:

HELP

or contact us directly:

Phone: (919) 503-3558

Fax: (919) 823-6060

Email: info@tangacupuncture.com

Privacy of Communications

We take reasonable steps to protect your information. However:

- Standard SMS messages are not always encrypted.
 - We recommend not sharing sensitive medical information via text message.
 - For secure communication, please use our designated HIPAA-compliant platforms when available.
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Third-Party Communication Services

We may use third-party service providers to facilitate communications (such as messaging platforms or practice management systems). These providers are expected to maintain appropriate safeguards.

Changes to This Policy

We may update this Communication Policy from time to time. Continued use of our communication services constitutes acceptance of any updates.

Last Updated: 03/13/2026