

FINANCIAL POLICY

Tang Traditional Acupuncture & Chinese Medicine LLC

DBA: Tang Acupuncture

Thank you for choosing Tang Acupuncture for your healthcare needs. The following financial policy is intended to ensure clear communication regarding payment responsibilities and insurance benefits. Please read carefully and sign below.

Insurance Benefits

As a courtesy, our office may verify your insurance benefits and submit claims on your behalf. However, insurance coverage information provided before treatment is only an estimate and does not guarantee payment.

The patient is ultimately responsible for all charges not covered by insurance, including but not limited to:

- Deductibles
- Copayments
- Coinsurance
- Non-covered services
- Services determined by the insurance company to be medically unnecessary
- Claims denied due to benefit limitations or policy exclusions

Insurance companies make final determinations regarding coverage and reimbursement.

Payment at Time of Service

Payment is due at the time services are rendered unless other arrangements have been made.

Accepted forms of payment include:

- Major credit and debit cards
- HSA/FSA cards
- Apple Pay
- Google Pay
- Jane Payments
- Zelle

- Cash

Outstanding balances may be collected prior to scheduling future appointments.

Self-Pay Services

Patients without insurance coverage or who elect not to use insurance are responsible for payment in full at the time of service.

Self-pay fees are available upon request.

Insurance Claims

Our office will submit claims to participating insurance plans as a courtesy. Submission of claims does not guarantee payment.

If an insurance company does not process a claim within a reasonable period, the balance may become the responsibility of the patient until payment is received.

The patient agrees to cooperate with requests for additional information necessary for claim processing.

Returned Payments

Returned checks or declined payments may be subject to additional fees permitted by law.

Collection of Outstanding Balances

Accounts with unpaid balances may receive statements, reminder calls, emails, or text messages.

Balances remaining unpaid after reasonable collection efforts may be referred to a collection agency or attorney. The patient agrees to be responsible for any reasonable costs associated with collection efforts as permitted by law.

Refund Policy

Refunds for overpayments will be processed promptly.

Professional services that have already been rendered are non-refundable.

Unused prepaid services, if any, may be refunded according to applicable laws and office policies.

No Guarantee of Insurance Payment

Insurance benefits quoted by our office are not guarantees of payment. Coverage determinations are made solely by your insurance company.

The patient acknowledges financial responsibility for services provided regardless of insurance reimbursement.

Last Updated: 03/13/2026
