

INSURANCE POLICY

Tang Traditional Acupuncture & Chinese Medicine LLC

DBA: Tang Acupuncture

PURPOSE

This Insurance Policy explains the practice's procedures regarding insurance verification, patient financial responsibility, and claims processing.

PARTICIPATING INSURANCE PLANS

Tang Traditional Acupuncture & Chinese Medicine LLC participates with selected insurance programs. Participation may change periodically.

Patients are encouraged to contact the office prior to their appointment to verify current participation status.

INSURANCE VERIFICATION

As a courtesy, the office may verify insurance benefits before treatment when sufficient information is provided.

Verification of benefits is not a guarantee of coverage or payment.

Final payment determinations are made solely by the patient's insurance carrier.

PRIOR AUTHORIZATION

Some insurance plans require prior authorization or a referral before acupuncture services are covered.

Obtaining required authorizations remains the patient's responsibility unless otherwise agreed by the practice.

Failure to obtain required authorization may result in denial of insurance benefits.

PATIENT FINANCIAL RESPONSIBILITY

Patients remain financially responsible for all services provided, including but not limited to:

- Copayments

- Coinsurance
- Deductibles
- Non-covered services
- Services denied by the insurance carrier

Payment is expected at the time services are rendered unless other arrangements have been made.

CLAIM SUBMISSION

When applicable, claims may be submitted as a courtesy on behalf of the patient.

Submission of a claim does not guarantee payment by the insurance carrier.

NON-COVERED SERVICES

Services determined by an insurance carrier to be non-covered, excluded, or not medically necessary may become the patient's financial responsibility.

Patients may be asked to sign additional acknowledgements before receiving non-covered services.

SUPERBILLS

For insurance plans in which the practice is not participating, a superbill may be provided upon request for possible out-of-network reimbursement.

Reimbursement is determined solely by the patient's insurance carrier.

QUESTIONS

Patients with questions regarding insurance coverage or billing are encouraged to contact the office before receiving treatment whenever possible.

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